

# Choose Life

The Daily Mail



It says much about what passes for life these days when 14 year old boys are killing themselves.

On the other hand it says much for the cause of peoples misery when multi million pound mobile phone corporations are telling grieving fathers who ring them to cancel their dead sons contract to sell his dead sons phone to pay the cancellation fee.

Personally, I would not even of done the greedy cunts the courtesy of ringing to cancel.

You know people. It really doesn't have to be this way.

All you need do is educate yourself.

Why make life hard for yourself when a far, far better life awaits you.

99.9 % of all contracts are unlawful and a piece of piss to get out of.

I know, because I have done it myself.

With T-Mobile as it happens.

All you need do is put them on notice... It is usually as simple as that.

Once you learn the basics, you will never look at life the same again believe me.

The more people that help themselves; the more the human race will prosper.

You have to educate yourselves. You have to change your whole approach to life. You have to become a human being, not a person.

I did it. And if I can, anyone can.

**'Sell your dead son's phone to pay the cancellation fee': Father's fury as Orange insist he has to KEEP paying**

# for his 14-year-old's Blackberry after the boy killed himself

- Ben Fitchett had his Blackberry when he jumped to his death off a bridge
- Father Peter tried to cancel his son's part of the family contract with Orange
- Insensitive employees said they could not cancel the contract
- Suggested Mr Fitchett sell the handset to offset buyout fee

By [ANNA EDWARDS](#)

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A grieving father was told to sell his dead son's phone after Orange refused to cancel the teenager's contract.

Ben Fitchett, 14, had his Blackberry mobile with him when he jumped to his death off a motorway bridge onto the M62 near Rochdale, Greater Manchester last month.

But as police examined the youngster's mobile, Ben's father Peter tried to cancel his son's part of the family contract with Orange which responded with an email that said: 'You could sell the handset, to offset the buy out fee.'



Peter Fitchett, seen with son Ben, branded Orange a heartless money-grabbing profiteering company

Mr Fitchett, then sent an angry reply and copied the email conversation onto his Facebook page under the heading: 'Think maybe I've been too polite. Please feel free to repost/share.'

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- [IT worker who was arrested for stealing woman's phone after row over drinks bill during their FIRST date is left with £1,200 legal bill – despite being cleared by court](#)
- [Girl, 13, dies after falling off a child's scooter and](#)

[hitting her head on the pavement just metres from her home](#)

After the email went viral, Orange eventually backed down and apologised.

Mr Fitchett, 50, a teacher said: 'The situation has been resolved but this is still a very very traumatic time for us and this is the last thing we need.'

His son a talented musician who attended Crompton House School, had just returned from an adventure holiday in Switzerland when he fell from a bridge on August 19.



Ben Fitchett's father Peter was disgusted by the insensitive reaction of Orange, who refused to cancel his son's contract

He had been described as a hard working student, who enjoyed being a member of the local Explorer Scouts and a volunteer at the Beaver Scouts.

He played percussion for Blackburn and Darwen Band alongside his father and had recently been given his Bronze Duke of Edinburgh award.

Police said there no suspicious circumstances surrounding his death and the matter had been passed to the coroner.

But Ben's father encountered trouble with Orange just days after his son's funeral when he went to a phone shop to cancel the teenager's part of the contract his family had with the network.

In an email to an Orange official Mr Fitchett said: 'I wish to cancel his part of the contract due to his death, but upon trying to cancel the shop is now telling me it's not possible and I am liable for the full term of the contract as it's in my name!





Ben was a hard working student, who enjoyed being a member of the local Explorer Scouts and a volunteer at the Beaver Scouts

'I am happy, at this stage, to continue with my phone but I really would like my son's contract terminating.

'My son's sudden death has been traumatic enough without this experience. We have also been passed from pillar to post on the phone. It simply is not good enough.'

But in its response 21 hours later the official named only as Joe said: 'Unfortunately, as the contract will be under your name and you are still able to pay for the agreement, it cannot be cancelled.

'We really do appreciate the situation you are in and the very emotional time you must be going through, but we can only offer alternatives to your situation.

'Your best option, will be to find out if a friend or family member can take on the contract and perform a Customer Account Transfer into their own name, so you are no longer liable for

the cost.

'There is always the [option] of buying out of the agreement and whilst we can understand you may wish to keep your son's phone, you could sell the handset, to offset the buy out fee.'



Be

n's father encountered trouble with Orange just days after his son's funeral when he went to a phone shop to cancel the teenager's contract



Be

n Fitchett died after he was seen falling from a bridge on the M62 motorway eastbound near to junction 20

'We are really sorry we are unable to help on this occasion and hope the advice we have given can help.'

But a clearly enraged Mr Fitchett then wrote back saying: 'My remaining family and I are already on Orange but will probably cease to be very shortly given the amount of compassion shown by your company.'

'Likewise, do you really feel that friends would also want to take over the contract knowing the circumstances.'

'Now, selling the handset to offset the fee. Maybe when the police get around to releasing the phone after having to do their forensic examination, we could possibly contemplate it, but I'm not sure what condition it is in.'

'Likewise, I'm sure my 14 year old son wasn't really thinking about the repercussions we would have having to deal with such a heartless money-grabbing profiteering company as he threw himself off a motorway bridge to commit suicide.'

'Maybe it is in good condition after such a fall, although I genuinely doubt it. Would you like to make me an offer?'

'Now allow me to make a polite suggestion. Instead of yourself, who is clearly at the lowest echelons of the Orange "tree", trying to deal with this matter, I suggest that you ask a SENIOR manager to contact me. PS do I get a Customer Satisfaction Survey to fill in, please??'

Within hours Orange had offered a solution.

Today Orange said: 'We have been in contact with Mr Fitchett to offer out sincerest apologies for any distress caused and can confirm that we have fully resolved this matter with him. The company is reviewing the case.'

- For emotional support contact The Samaritans on 08457 909090 or [click here](#) to go to their website

Read

more: <http://www.dailymail.co.uk/news/article-2417699/Fathers-fury-Orange-insist-paying-14-year-olds-Blackberry-jumped-death.html#ixzz2ecV07GIx>

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